Requests

Material Request

If you wish to request something that is not in our catalog, you can fill out the materials request form on our website or ask staff at the Information Desk.

If the item is purchased, a hold will be placed for you. If the item is not purchased, the request will be forwarded to Interlibrary Loan.

Interlibrary Loan

Patrons may borrow from other libraries. If we don't have exactly what you're looking for, our Interlibrary Loan service (ILL) enables us to borrow from other libraries to meet your needs.

Call (765) 747-8214 during library hours.



Locations and Hours

Carnegie Library

(765) 747-8208 301 E. Jackson Street, Muncie, IN Local History & Genealogy Collection, Public Use Computers, and Meeting Room Tues. through Fri. Open 10am—5pm

Sat.—Sun.—Mon. Closed

Centennial Library

(765) 747-8216

1824 E. Centennial Avenue, Muncie, IN Technology Learning Center, Creative Technology, Design Space, Public Use Computers, and Notary Service*

Mon. through Thur. Open 9am—6pm

Fri. & Sun. Closed Sat. 9am-1pm

Kennedy Library

(765) 741-9727 1700 W. McGalliard Road, Muncie, IN

Full Service Library, Public Use Computers, and Meeting Room

Mon. through Fri. Open 10am—7pm Sat. Open 1—5pm Closed

Maring-Hunt Library

(765) 747-8200

2005 S. High Street, Muncie, IN Full Service Library, Public Use Computers, Meeting Room, Community Garden, Afterschool Programs, and Notary Service*

Mon. through Fri. Open 10am—7pm Sat. Open 1—5pm

Sun. Closed

* Notary Service by appointment only. Call (765) 747-8216 for Centennial Library or (765) 747-8200 for Maring-Hunt Library.



Borrower Guide





Welcome to Muncie Public Library!

MPL is here to serve you.

A library card is never required to visit MPL or to attend events, classes, or programs!

www.munpl.org

What Can You Check Out?

- Books, Audiobooks, DVDs/CDs, Magazines
- Video Games
- Wi-Fi Hotspots
- Kill A Watt Energy Detectors
- Indiana State Museum Pass & Eiteljorg Museum Pass
- Laptop for in-library use
- Activity Kits for kids & adults
- eBooks, Audiobooks, Graphic Novels, and more on Libby & The Palace Project!

Loan Periods

| Blockbuster3 days |
|--|
| New Fiction, Nonfiction, DVDs14 days |
| Other Fiction & Nonfiction28 days |
| Books on CD28 days |
| CDs, Games, Juvenile Holiday Books7 days |
| Hotspots14 days |
| Magazines7 days |
| Museum Passes14 days |
| Item requests—holds — are held for 7 days. |
| Borrowing limits vary by card type. Check |
| with staff for information. |

Digital Media

eMaterials can be accessed using a card with borrowing privileges. Providers, item limits, and loan periods may vary. If needed, check with staff for assistance downloading the apps.

Download the apps at:

- **Libby**—libbyapp.com
- The Palace Project
 - —thepalaceproject.org/app/

Alerts & Renewals

An email or text alert will include:

- Courtesy notices of upcoming due dates
- Overdue notices
- Notices that requested items are ready for pick up or cancelled

Need More Time With Your Items?

Renew! No more than four renewals per item are allowed.

The system will renew items automatically except for:

- Blockbuster DVDs
- Items with holds
- ILL items

Access your account online, in-person, or over the phone to check the status of renewed items.

Online Account Access

- 1. Visit <u>www.munciepubliclibrary.org</u> and click on **[My Account]**.
- Enter in your library card number and PIN (Personal Identification Number).
 If you forget your PIN, ask staff at the Circulation Desk for assistance.
- 3. You will now be able to:
 - View list of items currently checked out
 - Request items
 - Place, freeze, or cancel holds
 - Pay fines and fees

Fines & Fees

There is a fine for items returned late or damaged. See the complete list of Fines & Fees in the Operations Policies online.

| Internal checkout of laptops | \$1/hour |
|---------------------------------|----------|
| Hotspots | \$3/day |
| Games | \$1/day |
| Activity Kits | \$1/day |
| DVDs | 10¢/day |
| Books & all other items | 10¢/day |
| Indiana State Museum Pass | \$1/day |
| Eiteljorg Museum Pass | \$1/day |
| Interlibrary Loan | 25¢/day |
| Interlibrary Loan not picked up | \$2/item |
| | |

Replacement Library Card

First replacement card is *free*. Every card after that is \$1.

Damaged Items

Charged at cost to repair or replace material as listed in the MPL system.

Overdue Fees

If your fines are less than \$10 you can still check out items.

Collection Agency

We use a collection agency to retrieve overdue items and fees once your fines reach \$25 and higher.

Check out these apps to get the most from your MPL library card!



